

CADELUX S.A.

Complaints Handling Policy

CADELUX S.A. is authorized to act both as a Management Company in accordance with Chapter 15 of the Law of 17 December 2010 on undertakings for collective investment and as an Alternative Investment Fund Manager in accordance with Chapter 2 of the Law of 12 July 2013 on Alternative Investment Fund Managers.

CADELUX S.A. (“Cadelux”) has put in place procedures concerning complaints handling to ensure that complaints are processed in a prompt and fair manner, in accordance with the applicable regulations.

Investors are entitled to expect their claims to be handled fairly and equitably. As such, any investor may address his/her grievances through Cadelux’s website, by fax, email or mail. Complaints are submitted in writing and processed free of charge for investors.

- Via the Internet on Cadelux’s website <http://www.cadelux.lu/>
- By Email to the following address philippe.peiffer@cadelux.lu
- By Letter, addressed to Cadelux S.A., 287, Route d’Arlon L-1150 Luxembourg, Attn. Philippe Peiffer
- By facsimile +352 44 50 80

With a maximum delay of 3 business days after receipt of the complaint, Cadelux sends an acknowledgement and informs the complainant of its treatment.

The complainant is informed of its possibility to escalate its claim to the CSSF, following the terms and conditions described in CSSF Regulation 16-07, relating to out-of-court dispute settlement and the CSSF Circular 17/671 (www.cssf.lu).